

What you should know about novel coronavirus (COVID-19)



Kaiser Permanente is committed to the health and safety of our patients and staff. We have been working on confronting highly infectious diseases for years, and we are confident we can safely treat patients who have been infected with this virus. If your employees or their family members have traveled recently to an area of risk, or they think they may have been exposed to the virus and have symptoms of respiratory illness, encourage them to call the advice number on their Kaiser Permanente member ID card for further instructions. Please know you and your employees are in good hands with us. [READ MORE](#)

Emergency order from Washington state Office of the Insurance Commissioner affects cost sharing, prescription refills

On March 5, 2020, the Washington state Office of the Insurance Commissioner issued an emergency order for all carriers in response to the COVID-19 outbreak. This affects cost sharing and prescription refills for members. [READ MORE](#)

Kaiser Permanente Washington enrolling participants in first COVID-19 vaccine study

Kaiser Permanente Washington Health Research Institute (KPWHRI) has been chosen—and received approval—to begin enrolling participants in a clinical trial of an investigational vaccine for the 2019 novel coronavirus, SARS-CoV-2. This is the first trial in people of any vaccine for this virus, which causes COVID-19. [READ MORE](#)

Where to find current and reliable information about COVID-19

Our regional leaders and infectious disease experts are closely aligned with Kaiser Permanente national colleagues, state and local public health authorities, and Centers for Disease Control and Prevention (CDC) officials to ensure a coordinated response to this rapidly evolving situation. For reliable, current information, we recommend these websites:

- [Kaiser Permanente Washington](#) for information about our response to this virus and member support, and our [Coronavirus 2019 \(COVID-19\) flyer](#) for answers to common questions about prevention, symptoms, and getting care.
- [Centers for Disease Control and Prevention](#) for the latest information about COVID-19 including guidance and updates.
- [King County Department of Public Health](#) for updates, recommendations on minimizing potential exposure, and resources specific to people in King County.
- [Washington State Department of Health](#) for resources, recommendations, and answers to frequently asked questions.