



Kaiser Foundation Health Plan of Washington  
PO Box 35120  
Seattle, WA 98124-5120

<FIRST NAME> <LAST NAME>  
<ADDRESS LINE 1>  
<ADDRESS LINE 2>  
<CITY STATE ZIP>

<Date>

Dear <First Name>,

As of January 1, 2022, Kaiser Permanente Washington can no longer accept manufacturer drug coupons for members with qualified high-deductible health plans until your annual deductible has been met. Once your deductible is met, you may use certain manufacturer drug coupons.

### **Why is this change taking place?**

Kaiser Permanente Washington will be aligning with the national Kaiser Permanente program for accepting manufacturer drug coupons. As a result, we're implementing a new approach for the pharmacies we own and operate, including mail order.

### **What does it mean for me?**

Before you can use a drug coupon provided by the manufacturer, you'll need to meet your plan deductible. We understand this may have a financial impact on some members. If you have questions about the details of your plan, please call Member Services at **1-800-775-6027 (TTY 711)**, Monday through Friday, 8 a.m. to 5 p.m. If this change does not apply under your evidence of coverage, or if you are no longer using the medication, please disregard this letter.

### **Which coupons will be accepted after my deductible has been met?**

Not all manufacturer coupons are accepted, and the list of approved coupons is subject to change. To learn more about which coupons are currently accepted, as well as other terms and limitations, visit [healthy.kaiserpermanente.org/learn/pharmacy/drug-manufacturer-coupons](https://healthy.kaiserpermanente.org/learn/pharmacy/drug-manufacturer-coupons). If you're using a coupon today that is not on the list, you may continue to use it once your deductible is satisfied.

Thank you for trusting Kaiser Permanente with your care. We're glad to be your partner in health.

[Signature]

Sharon Burks, PharmD  
Executive Director, Pharmacy Services  
Kaiser Permanente Washington